

# FMCG PLAYER LIFTS AND SHIFTS CRM AND ERP WORKLOADS TO CLOUD

Infolob infuses new lease of life into this food product manufacturer's two legacy apps by lifting and shifting it to the Cloud and implements a foundation for future renovation of the whole infrastructure.

## Abstract

Infolob future-proofed the operations of a publicly listed FMCG leader running Oracle E-Business Suite (EBS) and Siebel, which were due for a hardware refresh and overall transformation. Infolob seamlessly paved the way for the pair of apps to the Oracle Cloud Infrastructure, upgraded them to the latest versions, and assigned more workloads to a single Cloud Region.



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## Business Concerns

Operational obstruction's alerts associated with the EBS and Siebel apps were becoming too common to ignore when Infolob experts were contacted by the client. Their apps' versions had expired and the security posture lived with loopholes. Additionally, the client's IT leadership wished to explore how OCI could save on OPEX in comparison to alternatives.

## Infolob's Diagnosis

Our experts quickly identified the need for Oracle Apps Cloud Manager — which could significantly slash the time and resources that the client currently invested on IT management. Additionally, there were:

→ Opportunities to leverage Zero Downtime Migration methodology for a seamless shift to the Oracle Cloud Infrastructure.

→ Need for on-demand scale of Exadata Cloud Service.

## Infolob's Solutions

→ Oracle EBS was migrated to the 12.2.8 version along with 11.2.0.4 database version on Exadata Cloud Service. OCI foundation was also setup for production, non-production, development, test, and patch environments that also included installing VCN, Security List, Route Tables, Object Storage, and Block Volumes.

→ Siebel 8.1.1.11 version IP2013 was also upgraded to IP2021 and migrated to OCI along with the implementation of Oracle IDM with supported database migration and app integration.

→ Disaster Recovery for the EBS environment post-production migration.

→ Oracle Cloud Manager configuration, setting-up of FastConnect, IPSEC tunnels, deployment of Bastion as a Service, and more.

## Business Outcomes

The food product manufacturing company saved significant expenses on purchasing new hardware, ATS, and DC hosting services, and now has established a reliable step toward exiting their existing data center and leverage Oracle Cloud for all workload needs.

Infolob was entrusted with 6 months of managed service of the new environment as well as engaged by the client for another migration assignment within a few months.

