TEXAS GOVERNMENT AGENCY BREAKS FREE OFF ANTIQUATED HR PLATFORM

Cloud-based human resource platform built by Infolob now streamlines unemployment benefits and related services provided by the public office to the residents of Texas, and paves a way for it to start leveraging data for operational optimizations.

Abstract

Infolob implements a world-class recruitment and onboarding solution (Taleo) on top of integrating it with PeopleSoft to standardize client’s recruitment processes and turbocharge efficiencies throughout the state-run organization. For an agency delegated with life-changing functions like workforce development, childcare for targeted populations enrolling in workforce training, literacy services, and tax programs - the upgrade was simply indispensable.

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**Business Concerns**

The client sought to replace their existing PeopleSoft Recruitment System with a state-of-the-art modern recruitment and onboarding platform. This request was concurrent with their aspiration to enhance productivity in the current recruiting operations of the organization. Some key elements of the transition were:

- Migration of existing data to the new cloud-based solution.
- Integration with in-house and third-party systems.
- Ensuring a smooth transition to Taleo via proper project management.
- Retirement of the existing platform, processes, and procedures.

**Infolob’s Intervention**

Infolob boosted the governmental agency’s talent acquisition, talent management, and productivity benchmarks with Oracle Talent Acquisition Cloud. Our specialization in delivering end-to-end HCM competencies—with a re-centered approach to people, processes, and technology—helped us outdeliver on the client expectations including the turnaround time, organizational constraints, leading-edge functionalities, ROI, agility, and more.

**Business Outcomes**

Optimized human resource operations. Infolob undertook a successful implementation of Recruitment & Onboarding (Taleo/OTAC), along with standard and on-demand integrations with in-house and 3rd-party systems. The other results of engagements include:

- Impactful design of enterprise structures consistent with PeopleSoft HR structures to streamline design.
- Addressing of reporting requirements.
- Data migration for open requisitions and candidates.
- Streamlined workforce development with oversight and support of employer-driven, unified system consolidating employment, job training, and work-associated services.

“\[quote\]I would be happy to be a reference for Infolob for their work related to Taleo implementation project.\[quote\] - IT Manager – PeopleSoft System, Client